**AMERICA'S #1 TRAVEL RADIO SHOW** 



# **RMWorldTravel** with Robert & Mary Carey and Rudy Maxa

# ••••• Check-In Newsletter •••••

# <u>A Word from RMWorldTravel hosts Robert & Mary Carey</u>...



How's your 2022 going so far? Yes, we can hopefully say the sustained Coronavirus pandemic is evolving into an endemic, but there are many other things currently complicating the future of travel - from runaway inflation, Russia's war on Ukraine, supply chain shortages/disruptions, and many other realities. But we're all Americans and we persevere and keep moving forward!

The World of Travel continues to adapt, evolve and advance, and it's very likely you have already traveled somewhere this year or soon will – perhaps multiple times! Yes, the pandemic has left many Americans pent-up to travel for leisure or business, and with savings to spend.

Where are you headed next? Or what are some of the travels you've experienced most recently? We'd love to hear about your travels via the "<u>Contact Us</u>" tab @ RMWorldTravel.com.

Back in May 2021, sensing the time was right, we began RMWorldTravel's special 10-city "Let's Go America! Tour" – and since so many of you have asked, on pages 2, 3 and 4 of this CheckIn Newsletter, you'll find our observations, thoughts, favorites and more. As we get back to more of our pre-pandemic mix of travels, we're eager to bring you with us on future locations we feature on new adventures of the tour...

For America's #1 Travel Radio Show, our award-winning national show's "Drive to 500" weekly affiliates is actively underway! We feel blessed and are thankful to have such a loyal following via the 1.2 Million who listen via our radio stations and digital platforms, our terrific sponsors and a recurring roster of industry leaders and show friends.

Besides being important on so many levels, travel is the economic engine for nearly 100 countries and impacts almost every aspect of our daily lives. Travel is a connector as well as a uniter, and that's why everything we do on-air is designed to educate, entice and empower people to travel and enjoy the impact from it.

Our show fans, affiliates and sponsors know that RMWorldTravel is far more than an ordinary travel show. We're a robust lifestyle program that covers "Everything & Anything in the World of Travel," as we blend a mix of our own version of Fox & Friends or Good Morning America with CNBC, that meets Travel Channel, some Food Network, Car & Driver and Hallmark Channel. We also incorporate our type of ESPN, some Comedy Central and the Wall Street Journal, plus a medley of Discovery Channel, National Geographic Channel and more! It's this diversity that makes us truly unique and it's also what makes us difficult to define as our reach across the spectrum of travelers is unparalleled!

Wherever travel occurs for you next, be it for leisure or business, we wish you safe and happy travels. **Robert & Mary Carey** 

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# Robert's Thoughts on 10-Stop "Let's Go America! Tour" ... (Mary's Thoughts Below on Page 3)

A sincere thanks to so many of our show fans and followers for the way you've embraced the pandemic iteration of RMWorldTravel's big "Let's Go America! Tour"... We've felt your engagement grow with each Stop, and have appreciated all the enthusiasm, encouragement and delightful comments along the way that you've shared!

To put things in perspective, at the onset of the pandemic, Mary & I and our show team felt that it was important to broaden our popular national program to support as many sectors of travel/hospitality as possible. We've always had staple segments in the program like our Chief Travel Leader, Personal Connection, Destination Spotlight, Write-Stuff and more - but now we also feature the Open Road, Travel the World From Your Own Kitchen, and Museum Gallery! These all work collectively to meet our mantra of talking "Everything & Anything in the World of Travel."

Since the pandemic began, America's #1 Travel Radio Show has added over 100 new weekly affiliates across the USA (*that's about 3 years worth!!*) – underscoring not just the quality and diversity that we consistently deliver week-after-week, but also the pent-up demand and interest to get back out there and travel!

Recognizing this - and in an effort to do our part to help lead a travel recovery - since we do reach the largest number of travelers each week by far - now exceeding 1.2 million - Mary & I developed RMWorldTravel's big "Let's Go America! Tour" as a way for us to invest in the industry that we love...

As many of you already know, we've always done 6 to 8 live remote broadcasts annually with the program over the years - but this pandemic iteration of the "Let's Go America! Tour" has been something very different since it has been entirely focused on 10 domestic travel markets, all designed to promote safe & responsible travel, as we lead the way to help get folks back out there in meaningful ways with their own travels again!

We chose a wide cross-section of cities based on a number of factors – some being popular for leisure travel others for business travel – but every location had a purpose! Since May 2021 we've traveled around 55,000 miles across the nation and have experienced first-hand such an array of adventures, pandemic realities, new opportunities – and have gained a greater appreciation and increased passion for travel!

10 cities in 10 months has been eye-opening and one thing that it has highlighted for me is just how great the divide is in our country, and I've said it on-air that "...we no longer seem to be the <u>United States of America</u>....but rather the <u>States of America</u>..." Clearly what we encountered in Chicago or Santa Barbara was considerably different than Dallas, San Antonio or Miami. The health requirements to get to Hawaii were night and day to the beautiful drive to West Virginia and the Greenbrier, during the I-95 gas pipeline disruption. Helping to open the new Legoland New York last summer was fun, while experiencing the Pentagon for 9-11 was respectfully somber. It's been some cross-section!

This 10-city pandemic iteration of the "Let's Go America! Tour" has also allowed us the opportunity to nurture relationships with some our local affiliates and sponsors, as well as helping us build new friendships and alliances too! Mary & I say it often that we're extremely thankful RMWorldTravel is so blessed to now have 480+ weekly stations airing our program across the USA, in addition to our live stream and archived audio on our website, global TuneIn channel, growing social platforms – and more than a dozen top-notch loyal and sustaining sponsors who recognize our vast reach and the positive impact that we've on the world of travel week-after-week!

We've been asked consistently about our favorite this or that from the tour, and the truth is every location has taken on a personality or energy of its own. They've all had standout moments and we have many new connections from them – which is part of the beauty and importance of travel! Certainly Maui for Stop #6 holds a special place for Mary & me as it's where we spent part of our honeymoon, and we purposely added an extra week to that Tour Stop to celebrate our 25th wedding anniversary. Just as with all of our previous trips to Maui over the years – it never disappoints! So I'm purposely excluding Maui when I share some other thoughts on each location on Page 4.

Some general thoughts... Although Mary & I are vaccinated and boosted, one of the top inquiries from many show fans is how we've been able to successfully travel and remain healthy. We again feel extremely blessed to have avoided contracting the Coronavirus at any point, and we attribute it to acting as if we've never been vaccinated or boosted. We work hard at it, so no handshaking, no spending a lot of time in close proximity to others, keeping our distance, washing hands/using sanitizer regularly, traveling during off-peak times as much as possible to avoid crowds, eating well and getting regular sleep, dining outdoors the majority of the time, not getting into crowded elevators, walking instead of using mass transit, and more. A second general observation, we flew exclusively with American Airlines and experienced JFK 7x's, LGA 4x's, DFW 5x's, LAX 4x's, ORD 2x's, MIA 2x's, OGG 2x's, LAS 2x's and HPN 1x – and every flight we took pretty much left on-time and arrived on-time. We experienced little to any turbulence, no bags were lost nor did we encounter any disruptive behavior by other travelers in the airports or on the planes! I share this as whether during check-in, TSA security, the Flagship or Admiral Lounges, in-flight, at baggage claim or even car rental retrieval – don't believe all the negative headlines out there about travel today! And go travel yourself!!

A final thought that's certainly been true during this pandemic period for travel, but applies anytime - Pack your Patience and Go Enjoy Life! Now we're ready to begin new upcoming chapters of the "Let's Go America! Tour" that include international travel once again, along with other domestic destinations - all taking you with us. Stay tuned... **Robert Carey** 

# Mary's Thoughts on 10-Stop "Let's Go America! Tour" ... (Robert's Thoughts Above on Page 2)

There's no doubt, the past two years have taken a toll on all of us. Between the pandemic and now with the current crisis in the Ukraine, the landscape of the world and the future is uncertain. Where does travel have a place amongst all these challenges? I ask myself this question often these days. As we shift from one global crisis to another, I wonder how it is that travel can offer the same escapist impact as before, and yet I know that it can and will.

When I get on a plane, have a chat with a fellow traveler or meet someone along the journey I'm reminded of the power of travel. I believe travel is not only an escape, but a connector to humanity. As different and divided as we can be, and we saw this throughout RMWorldTravel's pandemic iteration of the "Let's Go America! Tour," we also saw what brings us together and what can unite us. So we can keep our world small and insulated, or we can move forward. Those of us who work in the World of Travel understand how dire the effects of its losses have been the past two years. People lost jobs, some lost homes, many lost their economic stability and recovery has been slow.

When Robert & I designed the special 10 city in 10 months "Let's Go America! Tour," our goal was to not only lead by getting out from behind the mics in the studio, but to get back out there on the road and in the skies in meaningful ways and promote safe/responsible travel in what was then, a cautious travel climate. We chose to begin this journey in May 2021 when vaccines were being widely distributed and we felt it was a good time to do so.

When we began the Tour with Stop #1 at what's known as America's Resort, the historic Greenbrier in West Virginia, things appeared optimistic that the pandemic was coming to a slowdown. In August, by the time we arrived in Chicago at The Palmer House Hilton Hotel, for Stop #4, it was clear that wasn't the case. Mandates were returning in many states as Delta was on the rise.

We rode the rollercoaster of this pandemic in 10 different states and thankfully managed to remain healthy, and gain 100 new radio affiliates – further solidifying our place as America's #1 Travel Radio Show. Gaining radio affiliates during this period is a strong indicator of the pent-up demand for travel and the desire for up-to-date travel information – all of which we and our team work hard to provide for you each week. Not an easy feat and not something we take for granted...in fact, we feel blessed for all of it.

Two common questions from listeners as we continued our Stops on the "Let's Go America! Tour" have been "How have you stayed healthy while traveling?" and "What was your favorite destination?" I can answer the first one by saying Robert & I are both vaccinated and boosted and although we knew there were no guarantees, we made a commitment to each other that we would still remain as cautious as possible while traveling by altering some habits. Fist bumping over hand shaking is underrated and I've been wiping down tray tables and seats on airplanes for as long as I can remember. Yes, I'm that person. :)

I can honestly say that I enjoyed each of the areas we visited. But reconnecting with fellow travelers and members of hospitality teams in hotels, airports and elsewhere was a highlight. Time and time again we saw enthusiasm not only for our "Let's Go America! Tour," but we saw it in the myriad of hotel employees, restaurant owners and others. They were back to doing what they love, eager to welcome us and all travelers back to their locations. The sheer level of gratitude and appreciation has been humbling and a good reminder of the human connections travel creates!

Clearly Robert & I both enjoy talking...:) When we travel, we enjoy using that gift of gab to talk with people across all sectors of travel and hear their stories. These trips provided some of the most moving and rich stories we've come across in all of our travels. Whether it was the Somalian born and raised cabbie who's now in DC, the long time front desk clerk who had just returned to work, or the traveler eager to be visiting a museum again at the Art Institute of Chicago, the number of personal and poignant stories we consistently heard throughout this "Let's Go America! Tour" could probably fill a book.

We started the "Let's Go America! Tour" as a way to invest back into the industry we love, and somehow, it invested back into us. Robert & I both have childhoods that included various travel. Travel was a natural connector for us when we first met, and these 10 cities have reminded us both that not only do we love the industry, we appreciate all the dynamics and details that go into a successful trip, as well as the times where things can go awry and how to problem solve them. Perhaps now, if it's possible, we appreciate it all even more!

Did we see staffing and labor shortages? Yes. One hotel still had 300 positions to fill by a certain key date while we were there. Did we see holes in some of the guest experiences? Yes. Did we encounter any bad experiences at any of the hotels or in the airports? No. That doesn't mean they don't exist – they certainly do. But if you take the mindset that you may have to adapt and be more flexible as hospitality returns, pack a little patience for some longer lines, and stop paying attention to all the negative news portrayed – we've shown you can travel and travel well.

All in all, I'm so glad Robert & I set out to do this. It is not the end of the "Let's Go America! Tour. We look forward to continuing to showcase areas of the U.S. with all of you and to taking you along with us via the airwaves as we return to international travel destinations too. The world is big but travel has a way of condensing it through the people we meet along the way. Some things never change... Be well and travel on...

Mary Carey





# Mary's Favorites from 10-Stop "Let's Go America! Tour" ...

**Stop #1 - White Sulphur Springs, WV** (*Click Blue Hyperlink for Full Recap*) Beginning LGA!T at this historic American property was the perfect place to kick-off RMWorldTravel's special tour. The bunker tour with its fascinating political history as well as the stunning Dorothy Draper designs, and all the available outdoor activities at this property were the highlights for me.

## **Stop #2 - Newport, RI** (Click Blue Hyperlink for Full Recap)

Newport is one of my longtime favorite Northeastern coastal towns! The seafood is always top notch, the Gilded Age Mansions and a walk along Cliff Walk with the sea breezes and views are always top of my list. As was riding the rails on a rail track with a pedal bike!

## **Stop #3 - Legoland New York** (Click Blue Hyperlink for Full Recap)

Doing the radio show outdoors at an amusement park - what fun! Having our son RJ and producer Kayla on-site for this one added to the buzz. Really enjoyed our Man-on-the-Street segment hearing from travelers who came all the way from Brazil to see the new park.

## **<u>Stop #4 - Chicago</u>** (Click Blue Hyperlink for Full Recap)

One of our favorite cities! Making the famous Lou Malnati pizza with owner Marc Malnati in the kitchen was definitely something to remember! Loved the Bisa Butler exhibit at the Art Institute of Chicago, and the best Old Fashioned in the stunning lobby of the Palmer House Hilton.

## **Stop #5 - Washington, DC** (Click Blue Hyperlink for Full Recap)

We enjoyed both the Jefferson Hotel and the Four Seasons D.C. – loved the delicious Sunday Brunch at the Four Seasons and wow what a team! Always enjoy browsing Georgetown's Bridge Street Books.

## **Stop #6 - Maui** (Click Blue Hyperlink for Full Recap)

If you listen regularly, you already know my thoughts on all things Maui...:)

# **Stop #7 - Santa Barbara** (Click Blue Hyperlink for Full Recap)

Hotel Californian is in a great location – loved the free bikes they offer for sightseeing. Perfect year-round weather, always love strolling Stearns Wharf and enjoyed experiencing Old Mission Santa Barbara.

# Stop #8 - San Antonio (Click Blue Hyperlink for Full Recap)

The Hotel Emma was one of my favorite hotels. Spent too many evening hours in the library, yet not enough. Loved the cool industrial, urban design in a former brewery. We certainly got our steps in on the River Walk!

# **Stop #9 - South Florida** (Click Blue Hyperlink for Full Recap)

Ocean Force Adventures Boating Tours for the win! – lots of local inside info on the area. Stop by Charlotte Bakery in Miami Beach for the best Argentinian empanadas! Hyde Beach House is perfect for families.

# Stop #10 - Las Vegas (Click Blue Hyperlink for Full Recap)

Driving an Aston Martin with a professional race car instructor/driver has got to be one of the most adrenaline filled experiences around! The Wynn/ Encore wins best dining experiences on this trip for me and the hotel team rocked! Red Rock Canyon and Hoover Dam are also must sees in Vegas.

# Robert's Favorites from 10-Stop "Let's Go America! Tour" ..

**Stop #1 - White Sulphur Springs, WV** (*Click Blue Hyperlink for Full Recap*) The Greenbrier is an American treasure and destination we strongly encourage everyone who listens to us/follows us to go experience yourself! Two standouts (besides the property itself) – spending a few hours in the nearby woodlands of West Virginia with Mary on our Polaris RZR getting totally soaked/covered in mud but having so much fun. And playing Old White, a golf course I've always wanted to tackle.

# Stop #2 - Newport, RI (Click Blue Hyperlink for Full Recap)

Newport is such a charming New England destination - and during this visit we learned to sail which was a real treat and surprisingly easy to pick-up.

# Stop #3 - Legoland New York (Click Blue Hyperlink for Full Recap)

Returning to the area where I was raised and seeing the energy/economic impact this new theme park is bringing to the area was a happy and positive experience. It also reminded me of the excitement of taking our sons to Legoland in Carlsbad, CA when they were younger.

# **Stop #4 - Chicago** (Click Blue Hyperlink for Full Recap)

I won't do it again, but the all glass "Ledge" @ Willis Tower Skydeck that allows you to step outside the building nearly 1400 feet in the air isn't something I'll ever forget. Getting behind-the-scenes access at Wrigley Field and with Marc Malnati in the kitchen of Lou Malnati's was special.

# Stop #5 - Washington, DC (Click Blue Hyperlink for Full Recap)

Although we spent the majority of our time and broadcasted the show from the outstanding Four Seasons Hotel, we also spent 2 nights at The Jefferson - and if you enjoy luxury boutique hotels, this one is a must!

**Stop #6 - Maui** (Click Blue Hyperlink for Full Recap) All superlatives!

Stop #7 - Santa Barbara (Click Blue Hyperlink for Full Recap)

The closing of State Street and creation of a Pedestrian Promenade has made this already fun city super traveler friendly. Prior to getting to Santa Barbara we also spent time at Shutters on the Beach and Santa Monica which provides such a great alternative to a typical Los Angeles trip.

# Stop #8 - San Antonio (Click Blue Hyperlink for Full Recap)

During meetings with American Airlines in Dallas, their longtime CEO announced his retirement, and their Skyview HQ is impressive! I also enjoyed experiencing Collin Street Bakery in Corsicana with Mary, and hanging with the NBA's Denver Nuggets at the Hotel Emma pool.

# **Stop #9 - South Florida** (Click Blue Hyperlink for Full Recap)

Boating Biscayne Bay and rooting on the horses at Gulfsteam Park with Mary and RJ. Stone Crabs were also in-season and tasty! Having our sons with us.

Stop #10 - Las Vegas (Click Blue Hyperlink for Full Recap)

Driving a Lamborghini at the Las Vegas Motor Speedway at high speed, while Mary raced me in her Aston Martin! The outstanding culinary options at Wynn / Encore are must experiences that every traveler should go enjoy.

What Others are Saying about Being Part of RMWorldTravel's "Let's Go America! Tour"...



# Stop #2 - Newport, RI (Click Blue Hyperlink for Full Recap)



Quote – "The timing of this tour couldn't be better as avid travelers suffering from lack of exploring during the pandemic received much needed inspiration from Robert & Mary. Combined with Rudy, these travel veterans have a special touch when it comes to connecting people who love to travel for leisure or business! Their words of encouragement are helping people gain confidence to book that next trip and get on the road again. With their years of global travel experience it's no wonder that their loyal listeners around the country turn to them for advice, especially now when the travel

industry is trying to rebuild and recover. It was such a pleasure to host America's #1 Travel Radio Show in Newport, thank you for including us with so many other impressive destinations. It was a real honor!" - EVAN SMITH, President & CEO @ Discover Newport

# Stop #4 - Chicago (Click Blue Hyperlink for Full Recap)

Quote – "The Palmer House was so fortunate to host Stop #4 on RMWorldTravel's big "Let's Go America! Tour" as we celebrate our 150th anniversary! Robert & Mary were amazing to work with and they truly captured the spirit of Chicago and the hotel. Along with interviewing members of our Palmer House team live on-air they also interviewed individuals from the Art Institute of Chicago, United Airlines and other Chicago institutions, what a show! Congratulations to RMWorldTravel for winning the 2021 top nationally syndicated travel radio show from SATW/ Lowell Thomas Award."

# - DEAN LANE, Area General Manager - Chicago @ Palmer House Hilton

# **Stop #5 - Washington, DC** (Click Blue Hyperlink for Full Recap)



Quote – "It is always such a pleasure working with Robert & Mary Carey and the RMWorldTravel team. We loved welcoming them back to Washington DC, a place that they have such a connection with. It was an honor to be part of the special "Let's Go America! Tour" as our team at Four Seasons Hotel Washington, DC was so happy to share a bit about their craft as hoteliers."

MARK BROMLEY, Regional Vice-President and GM @ Four Seasons Hotel Washington, DC

# Stop #6 - Maui (Click Blue Hyperlink for Full Recap)



Quote – "We truly enjoyed working with Robert & Mary Carey and the RMWorldTravel team. We were delighted that they returned to Grand Wailea and to Maui as this island holds so much significance for them. The RMWorldTravel team is organized and professional, and Robert & Mary themselves are a delight to work with. Mahalo nui loa for making Grand Wailea, a Waldorf Astoria resort, Stop #6 on the "Let's Go America! Tour."

# JP OLIVER, Managing Director @ Grand Wailea Resort

# Stop #8 - San Antonio (Click Blue Hyperlink for Full Recap)

Quote – "It's truly been a pleasure partnering with Robert & Mary Carey and the RMWorldTravel team as they work their way through America visiting world class destinations. They have a keen sense of what makes a destination special, and we enjoyed sharing all the hidden gems at Hotel Emma and Pearl here in San Antonio. They are passionate travel professionals who clearly know how to share pertinent information for today's traveler!"

# BILL PETRELLA, CEO of Hotel Emma

## **Stop #10 - Las Vegas** (Click Blue Hyperlink for Full Recap)



Quote – "We had the best time hosting Robert & Mary at Wynn and Encore in Las Vegas! They are incredibly passionate about travel and it was so much fun hearing their perspective on all of the things they've done on the "Let's Go America! Tour." We certainly share that passion and are grateful to be included in their quest to get people traveling again. They really wrapped their arms around Las Vegas and experienced as much as possible while here. I so enjoyed listening to them share stories of their adventures!! Robert & Mary, we look forward to welcoming you back soon!!"

- CHRISANN FLATT, Executive Vice-President Hotel Sales & Marketing, Wynn Las Vegas and Encore

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plus each Monday-Friday, Robert & Mary or Rudy deliver a daily :60 second travel commentary that also airs across our network of affiliated stations.

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# **AFFILIATE SHOWCASE**

Thanks to all of our 480+ network radio affiliates across the U.S. & Canada. This month we recognize our stations in both Detroit. MI and Cape Cod, MA —

AM 1400 & FM 101.5 WDTK - The Patriot and FM 95.1 WXTK - NewsRadio ...



# SPONSOR SHOWCASE

A link to many of our leading show sponsors can be found on <u>RMWorldTravel.com/Sponsors</u>, and we ask that you support them with your loyalty. This month we recognize —

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Results from how show fans voted in our latest travel polls ...

# "What's Your Most Frequent Way to Fly?"

Coach 34% First Class 24% Premium Economy 16% Business Class 14% Mileage Redemption 10% Basic Economy 2%

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Standard Room 35% Suite 22% Home or Cottage Rental 21% Loyalty Program Redemption 12% Other 6% Junior Suite 4%



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